

User agreement

Website Plandi.io is a resource for organizing interaction between Customers and Performers for the purpose of buying, selling, and ordering various types of services that comply with applicable laws. Website Plandi.io is a separately located software package registered in accordance with current legislation, owned by the limited liability company "**STRON-HOLDING**" (address: 454014, Chelyabinsk, Komsomolsky Avenue, house 80, office 19-1; OGRN 1187456030640), hereinafter referred to as the "Company".

"**Customer**" is a person who has registered on the site Plandi.io as a customer for the purpose of ordering the execution of works or for the purpose of purchasing services/goods.

"**Performer**" is a person who has registered on the site Plandi.io as a service provider in order to receive work orders, including for the purpose of selling ready-made services and digital goods.

"**User**" means any natural or legal person after registration on the site Plandi.io ("Performers" and "Customers" are users of the site Plandi.io).

"**Service**" is the result of intellectual work published or provided by the "Contractor" through the website Plandi.io . Any information published on the site Plandi.io the service (hereinafter referred to as the Service) is the result of the intellectual work of the Contractor.

The Dispute Resolution Commission is an independent website commission Plandi.io , acts as a third party in resolving disputes between the Customer and the Contractor and may seek the help of independent experts.

"**Electronic Account**" (hereinafter referred to as "Account") is a virtual number assigned to each User. All financial calculations are made using these accounts. This user agreement is a public offer. Registration of any individual on the site Plandi.io as a "Contractor" or "Customer", it is automatically considered confirmation of his agreement with the provisions of this offer, as well as acceptance of the obligation to comply with all provisions of this agreement.

General agreement

1. The "Customer" and the "Contractor" undertake not to publish their contact details, but have the right to transfer them to other users of the site Plandi.io at the conclusion of the transaction. Contact information includes: email address (e-mail), phone numbers and other messengers, as well as links to pages on social networks, links to third-party sites where information with contact data may be located, as well as any links and data containing personal information about users. The "customer" and

The "Contractor" confirms that any communication within the framework of the execution of an order or purchase of "Services" will take place exclusively within the site Plandi.io .

2. The "Company" undertakes to maintain the confidentiality of personal data of "Customers" and "Performers".

3. The "Customer" and "Contractor" have no right to publish or distribute information that violates the rights of other persons, malware, information that contains obscene expressions, insults, is aimed at propaganda of war, terrorism, violates the copyrights of third parties, as well as other information for the dissemination of which criminal or administrative liability is provided in in accordance with the current legislation.

4. The "Contractor" and the "Customer" are fully responsible for their actions on the site Plandi.io who caused damage to others.

5. In case of violation of the terms of this agreement, the "Company" has the right to completely or temporarily block the violator's access to the site Plandi.io , as well as apply penalties in the form of withdrawing part of the amount from the remuneration for the ordered "Services", during the performance of which a violation was committed, but not more than the full cost "Services".

6. The "Company" is responsible to the "Customers" and "Performers" only in the amount of funds deposited by them to the accounts of the site Plandi.io . There is no provision for the payment of any other funds to "Customers" and "Performers", regardless of the situation and the measure of responsibility of the "Company". In case of conflict situations and appeals of the "Contractor" or "Customer" to the Dispute Settlement Commission, the parties undertake to agree with the decision taken by the Dispute Settlement Commission. This decision is not subject to further review and appeal.

7. The Services uploaded by the "Contractor" or "Customer" to the appropriate section are their property and cannot be used by the "Company" for commercial purposes or transferred to third parties. The owner of the service determines its cost himself.

8. The "Company" and the website Plandi.io they are not tax agents of the "Contractor". Using the services of the system, the "Contractor" is independently responsible for paying taxes in accordance with the tax legislation of the country at his place of residence.

8.1 An Agency agreement (public offer agreement) is concluded with the "Performers", which is concluded with them by acceptance upon registration on the site Plandi.io

8.2 The "Performer" is the "User" who has registered on the site by accepting the user agreement as the "Performer".

9. The Administration reserves the right to suspend the action of the account of the "Customer" or "Contractor" on the site Plandi.io but at the same time fulfilling all their financial obligations to them. "Users" can contact the support service to find out the reasons for the blocking.

10. In order to ensure the safety of funds on the accounts of "Users", the "Company" reserves the right to freeze funds on the accounts of "Customers" or "Performers".

11. The Company reserves the right to open the texts of the uploaded files for preliminary review.

12. "Users" are prohibited from creating Accounts that can be used in the future to cause material damage to the Site and/or third parties.

The Company reserves the right to block Accounts that may be used in the future to cause material damage to the Site and/or third parties, if any.

13. The "Company" undertakes to maintain the confidentiality of the contact and payment data of the "Users".

14. The "Company" has the right to prohibit access to the site by "Users" who violate the provisions of this Agreement.

15. "Users" have the right to contact the support service of the site to resolve a controversial situation related to the performance of work.

16. The "Company" has the right to apply penalties when analyzing each situation individually.

17. The "Company" has the right to change the terms of this agreement unilaterally. At the same time, the "Company" is obliged to notify the "Performers" and "Customers" of the entry into force of the new terms by posting a new agreement on the website Plandi.io .

Rights and obligations of "Customers"

1. The "Customer" is obliged to pay remuneration to the "Contractor" for the performance of the work, on the terms agreed with the "Contractor" within the framework of the order. At the same time, the "Customer" agrees that the funds necessary to pay for the work of the "Contractor" are reserved on his "Account" in the site system Plandi.io , The "Customer" has the right to pay remuneration in another way in agreement with the "Contractor".

2. If, within 3 days after the provision of the service by the "Contractor" The "customer" has not expressed any requirements for its completion or claims regarding the timing and quality of execution, the work is considered accepted, and payment for the contractor's services is made automatically from reserved funds (if applicable).

3. The "Customer" has the right to request from the "Contractor" an adjustment of the work without additional payment within the framework of the assignment: during all days before the deadline for the completion of the work and within 3 days after acceptance of the work. If an adjustment is required again after completing the modifications, the "Customer" can apply for repeated adjustments within 3 days after accepting the work.

4. The "Customer" has the right to a full or partial refund of funds deposited to the "Account" as an advance payment for the work and funds reserved for the duration of the work, in the event that the "Contractor" did not complete the work or did not perform in accordance with the task. The decision on the refund is considered by the Dispute Resolution Commission.

Rights and obligations of "Performers"

1. The "Contractor" undertakes to provide fully reliable information about himself during registration on the site Plandi.io .

2. The "Contractor" guarantees the performance of the "Works" within the time limits set

By the "Customer" in full and in accordance with the task formulated by the "Customer".

3. The "Contractor" is entitled to remuneration for the work performed and accepted

by the "Customer" within the amount agreed with the "Customer". In case of untimely or substandard performance of the work, the "Contractor" may be partially or completely deprived of remuneration for it at the discretion of the "Company".

4. The "Contractor" undertakes to make adjustments to the work performed by him in accordance with the requirements of the "Customer" during all days before the deadline for the completion of the work and within 3 days after the acceptance of the work by the "Customer". If, after completing the improvements, the "Customer" needs an adjustment again, the "Contractor" is obliged to make adjustments to the work provided to them again within 3 days after accepting the work.

5. To maintain the servers and the correct operation of the site Plandi.io The "company" charges a commission. The commission amount is % of the transaction amount between the Customer and the Service Provider.

6. Upon registration, the "Contractor" confirms that he has read and accepted the terms of the User Agreement and accepted the Agency Agreement.

Responsibilities of the parties

1. The "User" is responsible for the information posted by him, for his behavior on the site Plandi.io , for the safety of your username and password.

2. The "Company" is responsible to the "User" in an amount not exceeding the amount of the payment made to his "Account", taking into account the change in the amount of the payment at the appropriate time. The Company does not pay any additional compensation to "Users".

3. The "Company" is not responsible:

3.1. For information posted by "Users".

3.2. For any actions performed by "Users" on the site Plandi.io , including for the timing and quality of the work performed by the "Performers".

3.3. For unjustified claims of "Customers" against "Performers", and vice versa.

3.4. For non-compliance with the copyrights of third parties.

3.5. For any direct or indirect harm, damage (losses) that occurred due to the use or inability to use the site Plandi.io .

3.6. For unauthorized access by third parties to information stored in the system. This user agreement is mandatory for review and acceptance by the "Users" of the site Plandi.io .

Working in the service is a complete and unconditional confirmation of agreement with these rules, since in the process of registering as a "User" on the site Plandi.io You automatically agree to these rules. This automatically confirms that you are familiar with them.